

DAFTAR PUSTAKA

- Abdillah, Fuad. 2012. Hubungan Kohevititas Kelompok Dengan Intensi Turnover pada Karyawan. *Journal of Social and Industrial Psychology*. 1(2), h: 52-58.
- Allen, NJ., Meyer PJ. And Smith CA. 1993. "Commitment to Organizations and Occupations: Extension and Test of a Three-Component Conceptualization", *Journal of Applied Psychology*, Vol. 78, No. 4.
- Alshitri, Khalid I. (2013). An Investigation of Factors Affecting Job Satisfaction among R&D Center Employees in Saudi Arabia. *Journal of HumanResources Management Research*. Vol. 2013. Article ID 279369, DOI:10.5171/2013.279369. 1-10
- Bothma, Crish F.C, dan Rood, Greth (2013). The Validation of the Turnover Intention Scale. *Journal of Human Resource Management*. Vol. 11, No. 1.1-12.
- Buchanan, B. (1974). *Building Organizational Commitment: The Socialization of Managers in Work Organizations*. *Administrative Science Quarterly*, 19, 533-546.
- Camilleri, Emanuel (2002). Some Antecedents of Organisational Commitment: Results from an Information Systems Public Sector Organisation. *Bank of Valetta Review*. Num 25. pp 1-29.
- Chen, Mei-Fang, Lin, Chieh-Peng&Lien, Gin-Yen. (2010). Modeling Job Stress as a Mediating Role in Predicting Turnover Intention. *The Service IndustriesJournal*. Vol 31. Num. 8. pp 1743-9507.
- Cohen, Aaron (1993). Organizational Commitment and Turnover: A Meta-Analysis.*The Academy of Management Journal*. Vol. 36, Num. 5. pp. 1140-1157.
- Culpepper, Robert A. 2011. Three-Component Commitment And Turnover: An Examination Of Temporal Aspects. *Journal of Vocational Behavior*. 78, pp: 517-527.
- Dey, Tumpa., Kumar, Ashok, dan Kumar, Y. L. N. (2014). A New Look at the Antecedents and Consequences of Organizational Commitment: A Conceptual Study *International Journal of Humanities and Social Science*. Vol. 04. Num 1. pp 281-287
- Dessler, Gary. (2010). *Manajemen Sumber Daya Manusia*. Edisi kesepuluh jilid 1. Alih bahasa Paramita Rahayu. Indeks : Jakarta.

- Engel, James *et al.* 2006. *Consumer Behaviour*. Mason: Permissions Department, Thomson Business and Economics.
- Ghozali, Imam. (2011). *Aplikasi Analisis Multivariate dengan Program IBMSPSS 19*. Edisi Kelima. Semarang: Badan Penerbit Undip.
- Ghozali, Imam. (2013). *Aplikasi Analisis Multivariate dengan Program SPSS*. Edisi Ketujuh. Semarang: Badan Penerbit Undip.
- Gibson, James., Ivancevich., dan Konopaske, Robert. (2013). *Organizations Behavior, Structure, Processes*. 14thedition. Mc Graw-Hill. New York.
- Grant Kent, David W. Cravens, George S. Low and William C. Moncrief, 2001, "The Role of Satisfaction With Territory Design on the Motivation, Attitudes, and Work Outcomes of Salespeople," **Journal of the Academy of Marketing Science**, Volumen 29, No. 2, P. 165-178.
- Greenberg. J. & Baron, R.A (2003) *Behavior in Organizations Understanding and Managing the Human Side of Work*. New Jersey: Prentice-Hall International
- Indarwati, Wahyu. (2008). *Pengaruh Stres Kerja dan Kepuasan kerja terhadap Niat untuk Keluar melalui Komitmen Organisasi (studi pada karyawan bagian produksi kayu PT Octa Mitranusa Persada Kepanjen)*. Skripsi. Universitas Negeri Malang.
- Istijanto. 2008. *Riset Sumber Daya Manusia*. Edisi ketiga. Jakarta : PT. Gramedia Pustaka.
- Jehanzeb, Khawaja., Rasheed, Anwar, dan Rasheed, Mazen F. (2013). Organizational Commitment and Turnover Intentions: Impact of Employee's Training in Private Sector of Saudi Arabia. *International Journal of Business and Management*. Vol. 8. Num. 8. pp. 79 – 90.
- Jaros, Sthepen. (2007). Meyer and Allen Model of Organizational Commitment: Measurement Issues. *The Icfai Journal of Organizational Behavior*, Vol. VI, Num. 4. pp 7-25.
- Khan, Alamdar Hussain, dan Aleem, Muhammad (2014). Impact of Job Satisfaction on Employee Turnover: An empirical study of Autonomous Medical Institutions of Pakistan. *Journal of International Studies*, Vol. 7, Num. 1. pp. 122-132
- Kreitner, Robert dan Kinicki. 2008. *Organizational Behavior*. 8th Edition. Boston: McGraw-Hill.

- Lee, Huang, dan Zhao (2010). A Study On Factors Affecting Turnover Intention of Hotel Employees. *Asian Economic and Financial Review*. Vol 2. Num.7. pp 866-875
- Luthans, Fred. (2011). *Organizational Behavior*. 11th edition. New York : McGraw Hill
- Anastasios Zopiatis, Panayiotis Constanti, Antonis L. Thecharous. (2014). *Job involvement, commitment, satisfaction and turnover: Evidence from hotel employees in Cyprus*.
- Margono. (2004). *Metodologi Penelitian Pendidikan*. Jakarta: Rineka Cipta.
- Mahdi, Ahmad F., Zin, Mohamad Z. M., Nor, Mohn R. M., Sahkat, Ahamad A. dan Naim, Abang S. A. (2012). The Relationship Between Job Satisfaction and Turnover Intention. *American Journal of Applied Sciences*. Vol. 9 Num. 9. pp .1518-1526
- Mathis.L.Robert dan Jackson.H.John. 2001, *Manajemen Sumber Daya Manusia*, Jakarta: Buku kedua.
- Melky, Y., 2015, *Hubungan kepuasan kerja dan komitmen organisasi dengan intensi pindah*, jurnal psikologi, Vol.3, No.3.
- Notoatmodjo, S. 2010. *Metodologi Penelitian Kesehatan*. Jakarta: Rineka Cipta.
- Rekha, K.R.S. dan Kamalanabhan, T.J. (2012). A Study on The Employee Turnover Intention in Ites/Bpo Sector. *AMET International Journal of Management*. ISSN: 2231-6779 / July-Dec 2012. pp. 18-22
- Ridlo, Ilham Akhsanu (2012). *Turnover Karyawan "Kajian Literatur"*. Surabaya: PH Movement Publication.
- Rivai, Veithzal dan Sagal, Jauvani. (2009). *Manajemen Sumber Daya Manusia untuk Perusahaan dari Teori ke Praktik*. Edisi Kedua. Jakarta: Rajawali Press
- Rima Fujiana, Edy Rahardja. (2016). *Analisis Pengaruh Kepuasan Kerja, Lingkungan Kerja Non Fisik, Dan Komitmen Organisasional Terhadap Turnover Intention*.
- Robbins, Stephen P. 2003. *Perilaku Organisasi*. Index. Jakarta.
- Robbins, Stephen P. & Timothy A. Judge. 2009. *Organizational Behavior*. 13 Three Edition, USA: Pearson International Edition, Prentice-Hall.
- Robbins, Stephen P. dan Judge, Timothy A. (2013). *Organizational Behavior*, 15th Edition. London: Pearson

- Evelyn Tnay, Abg Ekhsan Abg Othman*, Heng Chin Siong, Sheilla Lim Omar Lim. (2013). *The influences of job satisfaction and organizational commitment on turnover intention*
- Salleh, Rohani., Nair, M. S., dan Harun, Haryanni (2012). Job Satisfaction, Organizational Commitment, and Turnover Intention: A Case Study on Employees of a Retail Company in Malaysia. *International Journal of Social, Behavioral, Educational, Economic, Business and Industrial Engineering*. Vol.6. Num.12. pp 2021–2028
- Setyanto, Adhi., Suharnomo. Sugiono (2013). Analisa Pengaruh Kepuasan Kerja dan Iklim Organisasi Terhadap Keinginan Keluar.
- Sopiah. 2008. **Perilaku Organisasi**, Andi, Yogyakarta.
- Susanto, Eddy M., dan Gunawan, Karim (2013). Kepuasan Kerja, Komitmen Organisasional dan Turnover Intentions. *Jurnal Mitra Ekonomi dan Manajemen Bisnis*. Vol.4, Num. 76-88.
- Sugiyono. (2008). *Metode Penelitian Administras*. Bandung: CV. ALFABETA.
- Sugiyono. 2010. *Metode Penelitian Pendidikan Pendekatan Kuantitatif, kualitatif, dan R&D*. Bandung: Alfabeta
- Sugiyono. 2011. *Metode Penelitian Pendidikan Pendekatan Kuantitatif, kualitatif, dan R&D*. Bandung: Alfabeta
- Sugiyono. 2013. *Metode Penelitian Kuantitatif Kualitatif dan R & D*. Bandung : Alfabeta.
- Tarigan, Veronica dan Ariani, Dorothea W. (2015). Empirical Study Relations Job Satisfaction, Organizational Commitment, and Turnover Intention. *Advances in Management & Applied Economic*. Vol. 5, Num.2. pp. 21-42.
- Tett, R.P., dan Mayer, J.P, (1993). Job Satisfaction, Organizational Commitment, Turnover Intention, And Turnover: Path Analyses Based On Metaanalytic Findings. *Personnel Psychology*. Vol.46. pp 259-293.
- Tian, Wei Amy. 2009. “Job Satisfaction and turnover in the Chinese Retail Industry”, *Journal of Manajement Studies*, 3 (4), 356-378
- Tolly, Agus A. (2001). Analisis Faktor - Faktor yang Mempengaruhi *TurnoverIntentions* pada Staf Kantor Akuntan Publik. *Jurnal Akuntansi dan Keuangan*. Vol. 2. No. 2. 102 – 125

- Vázquez, Dolores Gallardo, dan Hernández, M. Isabel Sánchez. (2013). Structural Analysis Of The Strategic Orientation to Environmental Protection In Smes. *Business Research Quarterly*. Vol.17. pp. 115 – 128
- Varshney, Deepanjana (2014). Impact of Self -Concept on Turnover Intention: An Empirical Study. *American International Journal of Contemporary Research*. Vol. 4, Num. 10. pp 87 -96.
- Wateknya, Yoga. (2016). Pengaruh Komitmen Organisasi dan Kepuasan Kerja Terhadap *Turnover Intention* pada PT Kharisma Rotan Mandiri.
- Widyadmono, V. Mardi (2015). Pengaruh Komitmen Organisasi dan Kepuasan Kerja Terhadap *Turnover Intention* pada *Accounting staff* perusahaan Swasta di DIY.
- Wijayanto, D.W. (2007). *Hubungan Komitmen Organisasional Dan JobInsecurity Terhadap Turnover Intention Karyawan PT. BMB Eksport Yogyakarta*. Skripsi. Universitas Kristen Duta Wacana.
- Witasari, Lia. (2009). Analisis Pengaruh Kepuasan Kerja dan Komitmen Organisasional terhadap *Turnover Intention* pada Novotel Semarang.
- Wiyono, Gendro. (2011). *Merancang Penelitian Bisnis dengan Alat Analisis SPSS17.0 & Smart PLS 2.0*. Yogyakarta: UPP STIM YKPN.
- Yousef, Darwish A. 2000. Organizational Commitment: A Mediator of the Relationships of Leadership Behavior with Job Satisfaction and Performance in a non-western Country. *Journal of Managerial Psychology*, Volume 15, Number 1.