

## DAFTAR PUSTAKA

- Abdillah, W. Jogiyanto. (2015). *Partial Least Square (PLS), Alternatif Structural Equation Modeling (SEM) Dalam Penelitian Bisnis*. Yogyakarta: CV Andi Offset
- Afandi, P. (2018). *Manajemen Sumber Daya Manusia (Teori, Konsep dan Indikator)*. Zanafa Publishing.
- Ali, H. (2020). Pengukuran Organizational Citizenship Behavior: Beban Kerja, Budaya Kerja dan Motivasi (Studi Literature Review). *Jurnal Akuntansi dan Bisnis*.
- Ernest Kissi . (2019). Ascertainig the interaction effects among organizational citizenship behaviour, work overload and employees' performance in the Ghanaian construction industry. *Jurnal Manajmen dan Bisnis*.
- Garson, G. D. (2016). *Partial Least Squares: Regression & Structural Equation Models* (2016th ed.). G. David Garson and Statistical Associates Publishing.
- Ghozali, Imam dan Latan, Hengky. (2015). *Partial Least Squares Konsep Teknik dan Aplikasi Menggunakan Program SmartPLS 3.0 (2nd Edition)*. Semarang: Badan Penerbit Universitas Diponegoro.
- Harahap, S. F., & Tirtayasa. (2020). Pengaruh Motivasi, Disiplin, Dan Kepuasan. Kerja Terhadap Kinerja Karyawan Di PT. Angkasa Pura II (Persero). *Jurnal Ilmiah Magister Manajemen*.
- Ali, H. (2020). Pengukuran Organizational Citizenship Behavior: Beban Kerja, Budaya Kerja dan Motivasi (Studi Literature Review). *Jurnal Akuntansi dan Bisnis*.
- Darmansyah, A. (2021). Pengaruh kepuasan kerja dan beban kerja terhadap kinerja karyawan cv. Bintang bersinar (baboon t-shirt) malang. *Jurnal Manajemen dan Bisnis*.
- Ernest Kissi . (2019). Ascertainig the interaction effects among organizational citizenship behaviour, work overload and employees' performance in the Ghanaian construction industry. *Jurnal Manajmen dan Bisnis*.
- Hendrasti, N. (2022). The Effect of Compensation and Workload on Employee Performance at PT. X Padang City with Job Satisfaction as a Mediating Variable. *Vol. 2 No. 1 (2022): Journal of Social Research*.
- Juru, P. (2022). THE EFFECT OF WORKLOAD ON EMPLOYEE PERFORMANCE WITH JOB STRESS AS INTERVENING VARIABLE IN THE LAND AGENCY OFFICE OF SIKKA REGENCY. *International Conference on Business & Social Sciences (ICOBUSS)*.
- Kasmir. (2016). *Manajemen Sumber Daya Manusia (Teori dan Praktik)*. Depok: PT. Rajagrafindo Persada.
- Lubis. (2019). Pengaruh Quality Of Work Life (Qwl), Organizational Citizenship Behavior (Ocb), Motivasi dan Komitmen Organisasi Terhadap Kinerja Karyawan Pada PT Socfin Indonesia (Socfindo) di Medan. *jurnal Universitas Sumatera Utara Medan*.
- Mangkunegara. (2020). *Manajemen Sumber Daya. Manusia Instansi. Edisi XIV*. Bandung: PT Remaja Rosdakarya.
- Moulintha, T. (2019). ThPengaruh Beban Kerja, Stres Kerja Dan Organizational Citizenship Behavior (Ocb) Terhadap kinerja Karyawan Pada Masa Pandemi Covid-19 Di Sppbe Pt Hakamindo Petro Chem. *Jurnal Menejmn dan Bisnis*.
- Putra, G. P. (2022). Peran Kepuasan Kerja Sebagai Pemediasi Antara Motivasi dan Beban

- Kerja Terhadap Kinerja. *Jurnal Bisnis*.
- Rosmaini., Hasrudy, Tanjung. (2019). Pengaruh Kompetensi, Motivasi Dan. Kepuasan Kerja Terhadap Kinerja Pegawai. *Jurnal Ilmiah Magister. Manajemen*.
- Salsabilla, A. (2022). The effect of workload and job stress on job satisfaction mediated by work motivation. *International Journal of Research in Business and Social Science*.
- Sari, A. (2019). The Effect of Work Loads on Job Satisfaction Mediated By Job Stress. *SSRG International Journal of Economics and Management Studies*.
- Sedarmayanti. (2019). *Manajenen umber Daya Manusia Reformasi Birokrasi dan Manajemen Pegawai* . Bandung: Alfabeta.
- Sudiarditha, I. K. R., Mardi, & Margaretha, L. (2019). Study of Employee Performance : Workload On Job Satisfaction And Work Stress. *Economics and Education Online Journal (ECONOSAINS)*, 17(1), 31–45
- Wulandari, I. S. (2022). Pengaruh Beban Kerja dan Stres Kerja melalui Variabel Mediasi Kepuasan Kerja Terhadap Kinerja karyyaawan PNM Makasar Area Batang 2. *Jurnal Manajemen dan Bisnis*.