

DAFTAR PUSTAKA

- Aldag, R. & Reschke, W. (1997). Employee value added: Measuring Discretionary Effort and its Value to the Organization. Center for Organization Effectiveness.
- Ariyani, M., & Zulkarnain, D. (2017). *Organizational Citizenship Behavior (OCB) Pada Guru Ditinjau Dari Faktor Demografi. JPPP-Jurnal Penelitian dan Pengukuran Psikologi*, 6(2), 73-81.
- Budiharjo, Andreas ,2011, Organisasi : Menuju Pencapaian Kinerja Optimum, Prasetya Mulya Publishing, Jakarta.
- Diefendorff, J. M., Brown, D. J., Kamin, A. M., and Lord, R. G. (2002). Examining the roles of job involvement and work centrality in predicting organizational citizenship behaviors and job performance. *Journal of Organizational Behavior* , 23(1), 93-108.
- Elanain, H. (2007). Relationship Between Personality and Organizational Citizenship Behavior: Does Personality Influence Employee Citizenship?. <http://www.bizsearchpapers.com> (Diakses tanggal 30 Juni 2021).
- Elfina P, Debora, 2004. Pengaruh Kepribadian dan Komitmen Organisasi terhadap Perilaku Citizenship Karyawan, tidak dipublikasikan.
- George, J. M. and Bettenhausen, K. (1990). Understanding prosocial behavior, sales performance and turnover: A group-level analysis in service context. *Journal of Applied Psychology*, 75, 698- 709.
- Griffin, Ricky W., Moorhead, Gregory(2014). *Organizational Citizenship Behavior – Managing People and Organizations*. 5191Natorp Boulevard Mason, OH 45040, USA : South-Western Cengage Learning
- Konovsky, M.A. & Pugh, S.D. (1994). Citizenship Behavior and Social Exchange. *Academy Management Journal*, 37(3): 656-696.
- Laurian-Fitzgerald, S., & Fitzgerald, C. (2017). Teacher citizenship behavior. *Education and Applied Didactics*, 1(1), 26-35.
- Miles, Matthew B. and A. Michael Huberman. 2005. *Qualitative Data Analysis (terjemahan)*. Jakarta : UI Press. -

- Miles, M.B, Huberman, A.M, dan Saldana, J. 2014. *Qualitative Data Analysis, A Methods Sourcebook*, Edition 3. USA: Sage Publications. Terjemahan Tjetjep Rohindi Rohidi, UI-Press.
- Moleong, L.J. (2011). *Metodologi Penelitian Kualitatif Edisi Revisi*. Bandung: PT. Remaja Rosdakarya.
- Morrison, E.W. 1994. Role Definitions and *Organizational Citizenship Behavior: The Importance of The Employee's Perspective*. *Academy of Management Journal*, 37(4), pp.1543-1567.
- Nursani, R. (2014). *Perilaku kecurangan akademik mahasiswa: dimensi fraud diamond* (Doctoral dissertation, Universitas Brawijaya).
- Oktavianto, Rangga. (2014). *Organizational Citizenship Behavior (OCB) Pada Pegawai Dinas Pendidikan Kota Cilegon*. Skripsi (diterbitkan). Surakarta: Fakultas Psikologi Universitas Muhammadiyah Surakarta.
- Oplatka, I. (2009). *Organizational Citizenship Behavior in teaching: The consequences for teachers, pupils, and the school*. *International journal of educational management*.
- Organ, D. W. 2006. *Organizational Citizenship Behavior: The Good Soldier Syndrome*. Lexington, MA: Lexington Books.
- Podsakoff, P. M., and Mackenzie, S. B. (1994). Organizational Citizenship Behavior and sales unit effectiveness. *Journal of Marketing Research*, 31(3), 351-363.
- Podsakoff, P., MacKenzie, S., Paine, J., and Bachrach, D. (2000). Organizational citizenship behaviors: A critical review of the theoretical and empirical literature and suggestions for future research. *Journal of Management*, 26(3), 513-56
- Purba, Debora Eflina & Seniati, A.N.L. (2004). Pengaruh Kepribadian dan Komitmen Organisasi Terhadap Organizational Citizenship Behavior. *Sosial Humaniora*, Vol. 8 No. 3 : 105-111. Depok : Makara.
- Purnamie Titisari. 2014. Peranan *Organizational Citizenship Behavior*. Bandung : Mitra wacana media.
- Robbins, Stephen P and Timothy A. Judge (2015). *Organizational Behavior*. Pearson. United State America. Edisi 16.
- Setyawan, N.F.B & Alimatus, S. 2012. Peningkatan Organizational Citizenship Behavior Pada Karyawan Melalui Pelatihan Kerjasama. *Jurnal Insight Vol.*

10 No.1 Februari 2012.

Shore, L. M., and Wayne, S. J. (1993). Commitment and employee behavior: Of affective commitment and continuance commitment with perceived organizational support. *Journal of Applied*.

Sugiyono. (2004). *Metodologi Penelitian Bisnis*. Bandung. Penerbit Alfabeta.

Moleong, J. (2007). *Metode Penelitian Kualitatif*. Bandung: PT Rosdakarya.

Suhartiningsih, D. (2012). *Organizational Citizenship Behavior (OCB) Pada Pegawai Negeri Sipil* (Doctoral dissertation, University of Muhammadiyah Malang). *Psychology*, 78(5), 774-780.

Undang-Undang Republik Indonesia Nomor 20 tahun 2003 tanggal 8 Juli 2003 tentang Sistem Pendidikan Nasional (LN 2003 No. 78, TLN No. 4301).

Yuniar, I. G. A. A. Y., Nurtjahjanti, H., Rusmawati, D. (2011). Hubungan Antara Kepuasan Kerja Dan Resiliensi Dengan *Organizational Citizenship Behavior (OCB)* Pada Karyawan Kantor Pusat PT. BPD Bali. *Jurnal Psikologi Undip*, 9(1), 11-16.

Yuzarion. 2014. Model Teoritis Hubungan Sikap Orangtua terhadap Anak, Sikap Guru terhadap Siswa, dan Self-Regulated Learning dengan Prestasi Belajar Siswa. Disertasi tidak diterbitkan Malang: PPs Universitas Negeri Malang.

Wirawan, 2014, Teori Kepmimpinan. Ilmu prilaku, Bandung. Penerbit Alfabeta
Srimulyani, V. A. (2012). Antaseden *Organizational Citizenship Behavior*. Studi pada Guru-guru SMA di Kota Madiun. *Widya Warta: Jurnal Ilmiah Universitas Katolik Widya Mandala Madiun*, 36(01), 84-102.